

ARB The Surf Group BVBA: Familien Surfcamp Le Pin Sec

If you make a booking with Surfblend, this means that you agree with the Surfblend general terms and conditions. It is important that you have read these terms and conditions carefully before making the booking. In addition, Surfblend assumes that you have read the travel information on the website.

1. COMPANY INFORMATION

Surfblend is part of:

The Surf Group bvba

Lindenstraat 48

2070, Zwijndrecht (Belgium)

Contact:

NL tel: +31 (0) 611464083 BE

tel:

info@surfblend.com

.1. Payment

The deposit is 30% of the travel sum. This amount must be on our account within 7 days after booking. Keep in mind the processing times of the different payment methods. The costs of any cancellation insurance and the reservation costs must also be paid immediately. The remaining amount must be received by Surfblend six weeks prior to departure. When you book within six weeks before departure, you have to transfer the total amount immediately.

2.2. Joint liability

The person who books a trip is jointly and severally liable (also for all others that he / she registers).

2.3. Vouchers or travel documents

If Surfblend has received the entire payment, the vouchers will be sent by e-mail approximately one week before departure. Here you will find all the data concerning the journey. If you want to receive your travel documents by mail, then € 15 shipping costs will be charged. This request must be sent to us by e-mail. You must check the details on the tickets and vouchers for accuracy. If something does not match what you have booked, you should contact Surfblend as soon as possible.

2.4. Travel documents

It is forbidden to travel with an expired passport or identity card. In some countries, your passport must be valid for a certain number of months after returning home. You have to find out for yourself. Having the right travel documents at all times is your own responsibility. Surfblend cannot be held liable for this.

2.5. Insurances

If you have arranged your insurance via Surfblend, you are insured with Allianz Verzekeringen. For the exact conditions of both cancellation and travel insurance, Surfblend refers you to www.allianz.be. Every participant is obliged to take out insurance, but this may also be done with external parties. When you decide not to take out insurance, Surfblend cannot be held liable for the damage that can be recovered with the travel and / or cancellation insurance.

3. CHANGES AND CANCELLATIONS

3.1. Amendments

After the invoice has been drawn up, you can change things up to 8 weeks before departure (if the desired change is still possible). For every change within 8 weeks before departure € 20, - change costs will be charged plus any additional costs resulting from the change. The adaptation of the destination, accommodation, travel duration or departure date is considered a cancellation and the standard conditions apply to this (see article 3.3).

3.2. Booking extra person / persons

It is possible to make a change within your booking, such as booking an extra person. The travel sum for the already booked persons remains unchanged at all times. The current travel sum is calculated for the person to be booked. Please note that this travel sum may be both higher and lower than the travel sum of the already booked persons.

3.3. Cancel

Surfblend uses the following conditions for cancellations. Cancellations must be reported in writing within 3 days after the event that cancels the trip (in whole or in part). Please note that a cancellation never expires free of charge. Only if you have a cancellation insurance and with a valid reason, you are entitled to (partial) return of the travel sum. Surfblend can only accept a cancellation if it has been submitted in writing by the head booker. A fellow traveler is not jointly and severally liable and can therefore not report cancellation.

If an agreement is canceled, the following cancellation costs will be charged in addition to any booking fees due:

In case of cancellation until the 42nd calendar day (exclusive) before the day of departure: the down payment;

In case of cancellation from the 42nd calendar day (inclusive) up to the 28th calendar day (exclusive) before the day of departure: 35% of the travel sum;

In case of cancellation from the 28th calendar day (inclusive) up to the 21st day (exclusive) before the day of departure: 40% of the travel sum;

In case of cancellation from the 21st calendar day (inclusive) up to the 14th day (exclusive) before the departure date: 50% of the travel sum;

In case of cancellation from the 14th calendar day (inclusive) up to the 5th day (exclusive) before the day of departure: 75% of the travel sum;

In case of cancellation from the 5th calendar day (inclusive) until the day of departure: 90% of the travel sum;

In case of cancellation on the day of departure or later: the full travel sum.

3.4. Cancellation or modification by the travel organizer

Due to circumstances or problems with suppliers and / or third parties, Surfblend may have to change or cancel a trip. Surfblend undertakes to limit the possible negative consequences for travelers as much as possible.

When a trip cannot continue for organizational or other reasons, eg Min. Number of customers (20 pers.) Not reached, weather conditions, Surfblend has the right to change the trip to minimum an equivalent or possible better destination. Surfblend uses its knowledge and experience to determine the estimation of an equivalent destination. When a boarding point, activity, cannot be offered because of too few customers (eg fewer than 15 people on one boarding point for the bus), an alternative is suggested. Any price differences in a negative sense must be paid.

3.5. No cooling-off period

We want to point out that bookings you make via the internet are definitive. The so-called cooling-off period, which is referred to in law as distance selling, does not apply to holiday trips that you book via our website.

4. THE BUS TRAVEL

Our bus journeys are carried out with luxury coaches equipped with a bar, toilet, air conditioning, stereo system and DVD player. Surfblend runs with smoke-free buses. It is therefore forbidden for travelers to smoke in the bus. Our buses are driven by experienced and qualified drivers.

4.1. Travel time

If you travel by bus, the days of departure and home arrival count. For example, for a standard package of 10 days, you are at the destination for 8 days and 7.

4.2. Luggage

All buses have a very limited luggage space. There is space per person for taking one travel bag or suitcase of normal size (max. 20 kg, dimensions max. 80x70x30 cm) and a piece of hand luggage (max. 2 kg). In order to ensure that all luggage can be taken with you, it is strictly forbidden to bring food packages or put them in your luggage. If you have too much baggage, the driver is obliged to refuse it.

Surfboards: up to 9ft (2m70) can join the bus. Always report this in advance and it may incur additional costs (max. € 25, -)

4.3. Luggage tags

We strongly recommend to provide all luggage with address labels. Since we send the tickets by e-mail, you will not receive any luggage tags. We advise you to use your own labels. It is wise to mention your name and address on the inside of your suitcase for certainty.

4.4. Boarding times

The departure times stated on our website are subject to change at any time. The exact boarding times will be on the vouchers that you will receive about a week before departure.

4.5. Boarding places

If there are too few people for a boarding point, Surfblend reserves the right not to enter this place. Should it happen that an already booked pick-up point is canceled, Surfblend will reimburse a train ticket for the second class to the nearest pick-up point. If you make a booking where passengers want to get on / off in different places, Surfblend can never guarantee that all travelers will eventually travel to the destination with the same bus. This also applies to different bookings.

4.6. Disembarkation places

Surfblend strives to drop off all guests directly in front of their accommodation, so you hardly have to walk with your luggage. Only in situations where local circumstances and / or provisions make this impossible, you will be dropped off as close as possible to your accommodation at a drop-off point. You have to cover the further distance on foot or by taxi (own costs). Surfblend tries to take care of transport of the luggage to the accommodation. Only when it is logistically necessary, we can use services from other bus companies. In these cases, we depend on the pick-up and drop-off locations of these organizations. It is never possible to get off somewhere along the route and travel on your own.

4.7. Chair layout

The bus drivers assign the seats to the passengers so that everyone can sit together from the same reservation.

4.8. Consumptions in the bus

All buses used for Surfblend have a bar from which coffee, tea and soft drinks are available. In some buses, the range has been extended with other articles. Under no circumstances is it allowed to consume alcoholic beverages brought in by yourself on the bus.

4.9. DVD

All buses have a stereo sound system as well as a DVD system. During the journey the drivers will provide music and a film.

4.10. Night's rest

Around 00.30 hours the night's rest will start. Radio and TV are switched off, the necessary night lighting is carried out and stops are no longer made for the passengers.

4.11. Pets

It is not allowed to bring pets on the Surfblend buses.

4.12. Delays

Surfblend is never liable for delays caused by weather conditions, breakdowns, technical failures, traffic or other unforeseen issues.

4.13. Minimum participation

For all bus journeys a minimum number of participants of 25 applies at the latest two weeks before the departure date. When the minimum number of participants is not met, Surfblend reserves the right to cancel the trip or combine the bus trip with guests of other travel organizations.

4.14. Exclusion

If a passenger violates the rules or shows serious misconduct, he and his possible traveling companions will be denied further participation in the trip. The full responsibility for all consequences that exclusion from further participation in the journey entails is for the account of the passenger concerned.

4.15. Fuel surcharge

Our prices are based on the fuel price as of mid-November in the year preceding your travel date. Some fluctuation has been taken into account, but not with huge price increases, so you can still offer competitive prices. The consumer conditions allow us to pass on extreme price increases to the consumer. You will see to what extent a fuel surcharge is necessary no later than six weeks before your departure. With a price increase of at least 10 cents per liter compared to the diesel price of mid-November, we will charge you a fuel surcharge. This surcharge applies to all bookings made and to be made. With the aforementioned increase the surcharge will be € 5, - per person per return, including administration costs. If the diesel price is even higher, the surcharge will be adjusted proportionally.

5. THE ACCOMMODATION AND TRAVEL ON THE SPOT

5.1. Arrival and departure day

On the day of arrival you can move into your accommodation around 18:00, on the departure day you have to leave it around 09.00. For the beach camps you are welcome, but you cannot yet use your tent or sheddie.

5.2. Deposit

A deposit is usually required for all accommodations. You get this, if your accommodation is in order, return on departure. The deposit amount and the payment method are always mentioned with the details of the accommodation and on the voucher. The settlement of the deposit is at all times a matter between the guest and the manager of the camp. The amount of the deposit may change in the interim, if the deposit is withheld it must be paid again to the camp manager.

5.3. Facilities

In the descriptions of the various accommodations you will find a summary of the facilities. Please note that a surcharge must be paid for the use of certain facilities. If there is no mention of costs in the description of an accommodation, it was not known when it was published that a certain facility had to be paid for. It is possible that some facilities are closed due to lack of interest in the early and late season. At the accommodation you can almost always rent a locker for your valuables and important papers. Usually a fee is asked for the use of a safe. We strongly recommend that you always make use of this, because nothing is more annoying than losing important things during the holidays.

5.4. Excursions and extra activities

You can book various activities with the tour guide. Examples of this can be found on the pages of the various destinations, for example the city trips to San Sebastian from Moliet. The mentioned prices are an indication and it is possible that excursions are not organized due to insufficient interest. In practice, the activities can

sometimes differ from the description on the website. You may need insurance with extra special sports cover for certain optional excursions. Ask your travel insurer whether you are sufficiently insured for the activities you will undertake. Participation in excursions and activities is on a voluntary basis and always at the risk of the participants. Surfblend can therefore never be held liable for damage or injury during or through participation in activities and excursions. Complaints about excursions are therefore not handled by us and must be arranged on site.

5.5. Disabled people

The accommodations on this website generally do not have special facilities for wheelchair users and disabled visitors. That does not mean that disabled people are not welcome. On the contrary, Surfblend can never be blamed for the lack of these facilities

5.6. Pets

It is forbidden to bring (home) animals in the (transfer) bus. If you travel with your own vehicle, it is possible when staying at some accommodation options to bring your (house) animal. For this you need to make a separate application at Surfblend via e-mail.

6. SPECIFIC AND SPECIAL TERMS AND CONDITIONS SURFBLEND - General

6.1. Minors

By making the booking, the minor traveler declares to have received permission from parents and / or guardians.

6.2. Exclusion from travel participation or further participation

Surfblend always has the right to refuse the travel participation of a customer or to refuse the continuation of a trip. When a customer's behavior or attitude causes nuisance or nuisance for the general organization of the trip, for the fellow travelers or for the escorts, this customer can be excluded from (further) participation. This may include the possession or use of drugs, or the determination of excessive use of alcohol by adults or the use of alcohol by minors, or the use of force. This is a non-exhaustive list of examples. Surfblend may at all times judge itself when it is necessary to exclude a customer from travel participation or further participation. The client himself or with his / her parents, must immediately take care of the departure from the holiday place. If it concerns minors they must be accompanied by someone from the organization, all these costs are charged to the customer. For each exclusion, for whatever reason, all costs resulting from the exclusion will be borne by the customer or the parents (in case of minor participants). With each exclusion at least € 150 costs will be charged per excluded customer. Surfblend has the right to create a list with customers who are no longer welcome or who are excluded from all future travel and / or event participations.

6.3. Information obligation

You should inform Surfblend about your physical and / or mental condition (including the use of alcohol, drugs or medication) if this can lead to discomfort, danger or risks for yourself or other travelers.

6.4. Liability

The organizer as well as its managers and employees are never liable (neither on the basis of Article 1382 of the Dutch Civil Code, nor on the basis of Article 1383 of the Dutch Civil Code, nor on the basis of Article 1384 of the Dutch Civil Code), for damage resulting from the actions of the participants if the damage a consequence of the fact that the participant did not behave like a normally careful and careful person.

The aforementioned liability is excluded to the extent that the exclusion is not in conflict with the provisions in special legislation. For example, the organizer, as well as its managers and employees, cannot be considered as a teacher within the meaning of article 1384 paragraph 4 B.W.

The participants and / or the parents expressly waive any claim for damages against the organization, its managers and the employees of the organization, both for the participant, themselves as well as for their entitled parties and surviving relatives, for any damage that is caused by this provision. named persons would suffer as a result of careless behavior by the participant or as a result of a violation by the participant of the above-mentioned rules and legislation.

The participants and / or parents will indemnify the organizer, its managers and its employees for any damage they might incur as a result of careless behavior by the participant or as a result of a violation by the participant of the above-mentioned rules and legislation.

7. SPECIFIC AND SPECIAL TERMS AND CONDITIONS SURFBLEND - Juniors (12-16 yr)

7.1 Boys and girls are separated

At all camps for 12-16 years, all boys and girls are separated from each other. Only the exception for brother and sister can be made.

7.2 Participants of 16 years

Participants aged 16 can choose between participating in Juniorcamp or participating in Surfcamp 16+. This choice must be made prior to the booking.

7.3 Liberties

During their stay and during the various activities, the participants have the freedoms that can be granted to a normal and careful person with the age of 12 to 16 years.

7.4 Swimming diploma or certificate

The parents declare and confirm that the participant has a healthy condition and minimum swimming certificate / diploma. If health can play an important role in the practice of wave surfing, then the parents are obliged to report this in advance

5 Behavior, rules and laws

Each participant must act like a normally careful and careful person and must behave according to the rules of the organization, the accommodation and the local legislation.

The parents are aware of the fact that it is forbidden to consume and purchase alcoholic drinks or tobacco in accordance with Spanish and French legislation for minors. The organization applies the same rules and therefore prohibits the participants from consuming alcoholic beverages or using tobacco products. The organization cannot be held liable for the secret use of alcoholic beverages or tobacco products. Drugs, both soft drugs and hard drugs, are always strictly forbidden.

Violating these rules is considered very serious by the organization and can lead to immediate removal of the participant.

8 SPECIFIC AND SPECIAL TERMS AND CONDITIONS SURFBLEND - Surf & Drive

8.1. Obligations landlord

The landlord is obliged to make the camper available as follows:

8.1a) The timely provision of the motorhome;

8.1b) Making the camper available in a reliable and safe condition that complies with the legal requirements, as set for the APK;

8.1c) Making the camper available, which must be delivered clean and complete with inventory;

8.1d) Providing the camper with the accompanying documents: registration certificate part 1A and 1B, MOT inspection certificate, and insurance documents;

8.1e) Insurance of the vehicle (statutory liability insurance);

8.1f) Providing the tenant with instruction on the use, management and maintenance of motorhome and inventory at the start of the rental period;

8.1g) Upon completion of the camper together with the tenant, attention points and any damage is checked, and the landlord and tenant declare to agree with the condition in which the camper as it is at the moment of delivery;

8.1h) At the end of the rental period, the camper together with the tenant to check the condition of the camper upon delivery to determine and any damage to be observed.

8.2. Lessee's obligations The tenant is obliged:

- 8.2a) To pay the rental sum or cancellation sum due, even if the renter does not use the motorhome or for a shorter period than the agreed rental period;
- 8.2b) Use the camper carefully, safely and according to his destination / purpose; 8.2c) No changes to the camper and the inventory, so no stickers to stick;
- 8.2d) Follow the instructions of the lessor regarding the use, management and maintenance of the motorhome;
- 8.2e) The motorhome not to use / loan to third parties or (sub) to rent;
- 8.2f) Ensure that only the authorized tenant and / or the registered agent co-hirer (s) drives the motorhome, is in possession of a valid driving license for category B and is 21 years or older;
- 8.2g) During the rental period to take care of the obvious management aspects of the camper, such as regular checking (at least every 1000 km) of a correct oil level, brake fluid level and tire pressure;
- 8.2h) It is forbidden to smoke in the camper, cooking in the camper is at your own risk;
- 8.2i) The motorhome must not be used for moving, and the camper may not drive on unpaved roads for a long period of time;
- 8.2j) If the tenant suspects that damage or a motor or mechanical defect has occurred during the use of the camper, he must always contact the landlord immediately. The lessor gives the tenant instructions regarding the actions to be taken;
- 8.2k) The tenant must report any handicaps or circumstances that may affect road safety or an increased risk for the driver, fellow tenant (s) or vehicle, before making his / her reservation to the lessor.

8.3. Shortcoming

- 8.3a) The lessor has the right to dissolve the rental agreement at any time without legal intervention if, in his opinion, the rented property is not used by the tenant in a careful manner or does not comply with his obligations towards the lessor, in which case the lessor is entitled immediately take possession of the rented property, without prejudice to his right to compensation;
- 8.3b) Concerning the shortcoming: 'the failure to deliver a camper or not in time', the lessor has the right to deliver a comparable camper, which in terms of size and layout are reasonably equivalent;
- 8.3c) The landlord is never liable for costs caused by 'not being able to deliver the camper' or not in time ' force majeure or circumstances that cannot be attributed to the lessor;
- 8.3d) In case of dissolution, or partial dissolution, of the rental agreement due to 'not being able to deliver a motorhome on time' or due to a defect in the motorhome not attributable to the tenant so that it can no longer be used for its destination the landlord will refund the rent and the deposit in full or in part to the tenant;
- 8.3e) If the tenant returns the camper later than agreed in the rental agreement, the lessor has the right to charge the renter an amount of € 200, - per day (part).

8.4. Damage

- 8.4a) In the event of damage to the motorhome, the inventory and / or third parties due to loss, theft, a traffic accident, improper use of the vehicle, mechanical defects, confiscation or a one-sided or double-sided damage claim, the lessee must contact us immediately. take with the landlord. The tenant must at all times comply with the instruction of the lessor;
- 8.4b) In case of damage to the motorhome, the inventory and / or third parties due to loss, theft, a traffic accident, improper use of the vehicle, mechanical defects, confiscation or a one-sided or double-sided damage claim, the lessee is liable for a maximum of amount according to the deductible.
- 8.4c) The deductible is € 500 per vehicle per rental period.
- 8.4d) The tenant pays a deposit of € 500 per vehicle per rental period;
- 8.4e) Damage to the motorhome, the inventory and / or third parties, irrespective of the type or actions of whatever nature, caused by the tenant or his co-tenant (s), will be deducted from the deposit ;;
- 8.4f) In case of damage to the camper and / or third parties as a result of a traffic accident, whether or not caused by the renter's fault, the tenant is obliged to complete the European claim form and, if necessary, by the police report verbally on to make;
- 8.4g) Costs as a result of set-aside, loss and / or theft caused by the tenant's negligence are at all times recovered from the tenant;

8.4h) (Motor) damage due to too low oil or brake fluid level, or improper use of the camper, always leads to full deduction of the deposit and any compensation by the tenant;

8.4i) If seizure takes place by the police or judicial authorities because in the opinion of the government agency (the tenant) has transported narcotics / drugs with the camper, reckless driving with the vehicle has been shown, the tenant has been negligent in the management of the camper or otherwise committed a crime, the tenant is obliged to full compensation of the damage suffered by the landlord. The (outside) judicial costs to be incurred by the landlord are fully at the expense of the tenant;

8.4j) (Fire) damage caused by smoking and / or cooking in the camper by the tenant or his co-tenant (s), is fully recovered from the tenant;

8.4k) In the event of a defect or damage to the motorhome, as a result of which it can no longer be used for its destination, the lessee is responsible for the vehicle until the vehicle has been arranged for repatriation of the vehicle to the Netherlands;

8.4l) In the event of a breakdown or a defect in the vehicle, as a result of which it can no longer be used for its destination, the lessee can never claim restitution of (or a part of) the rental sum;

8.4m) Landlord is never liable for personal, immaterial, material, consequential or personal injury of the tenant or his co-tenant (s), caused by the use of the camper, a mechanical breakdown (s), a traffic accident, or a oneoff - or double-sided damage claim.

8.5 Compensation and repair

8.5a) The costs directly related to the improper use of the motorhome not in accordance with its purpose, including the use of incorrect fuel, oil consumption, repair tires, glass damage, fines, court costs etc, are at all times at the expense of the tenant;

8.5b) The operating costs of the camper, such as fuel costs, costs for the use of toll roads, fees, fines and costs for the use of roads where road pricing is used, will be fully paid during the period that the camper is in possession of the lessee. on behalf of the tenant;

8.5c) The letting by the tenant on his own initiative, without prior permission of the landlord to be repaired from defects or the execution of repair (s), are never compensated by the landlord. The tenant keeps the instruction of the landlord at all times;

8.5d) The repair costs incurred, where permission has been obtained from the landlord, are only reimbursed by the landlord after submission by the tenant of the original specified invoices (in the name of VanCamper, for example), and after submission of the replaced defective parts. Failure to submit the aforementioned bills and / or replacement parts gives the lessor the right not to pay the compensation.

Repayment of invoices paid in foreign currency is made at the average exchange rate (middle rate) of the relevant currency on the date of delivery of the invoice by the tenant to the landlord.

8.5e) Lessee is liable for loss of documents, such as registration certificate and insurance certificate

8.6. General provisions

8.6a) The use of the camper, the inventory and the accessories is at the tenant's own risk;

8.6b) Deviations from the rental agreement and / or the general terms and conditions only apply if they have been agreed in writing by the landlord and the tenant;

8.6c) The reservation of a camper for a certain rental period can only be requested and agreed by the tenant in person. The request for a reservation can be made by the tenant by telephone, e - mail, in writing or via the website;

8.6d) The tenant and co-tenant (s) who use the camper must be registered in the lease and must be able to identify themselves by means of the driving license or passport. It is forbidden for other persons than the authorized tenant and co-tenant (s) to use the motorhome. Damage and / or costs caused by unregistered persons are fully recovered from the tenant;

8.6e) In case of negligence, deception, concealment or unlawful and / or reckless action by the tenant, the landlord has the right to dissolve the rental agreement, seize the camper and recover damages from the tenant;

8.6f) The camper is registered with the ANWB in a company membership. The ANWB help package includes:

- In the Netherlands: day and night assistance, emergency repair along the road, transport and replacement driver.

Abroad: roadside repair, transport, repatriation of the car, replacement driver, replacement transport for hard-to-repair breakdown or after an accident abroad (max. 30 days). 7.9g) The landlord is in no case responsible for the ANWB services mentioned under article 9f;

8.6h) Costs that are not covered by the ANWB assistance package (for example: hotel, taxi, restaurant and telephone costs or lost holidays) are at the tenant's expense. To cover these costs it is advisable to take out travel insurance;

8.6i) The lessee must at all times adhere to the maximum number of passengers indicated by the lessor. The maximum number of passengers is equal to the number of legally permitted seats in the motorhome. During driving with the camper it is forbidden to take place at the back of the vehicle. Only legally approved seats with safety belts may be used while driving;

8.6j) The tenant should not use alcohol or drugs before and during the driving of the camper, and always adhere to the traffic rules as they apply in the country where the tenant is with the vehicle. In addition, drugs should never be present in the camper.

8.6k) All EU member countries for which the international insurance certificate (green card) is valid may be visited with the camper. Countries that are wholly or partly in a state of war, or where war or unrest is threatening, should definitely not be visited. The maximum period for a stay abroad is two months with the camper.

8.7 Delivery and cleaning

8.7a) The camper will be delivered to the tenant as follows:

Clean inside

Clean kitchen block

Clean upholstery

Smoke, hair and odor free

Full fuel tank

8.7b) The camper must be delivered clean by the tenant in the same condition as the camper has been received (see criteria 8.7c). The tenant must deliver the camper with a full fuel tank. If the tenant negligently remains the following additional costs: • Inside not clean € 100, - • Kitchen block not clean (including inventory / excl. Coolbox) € 50, - • Cool box not cleaned € 25, - • Seat and mattress cover not clean € 100, - • Smoke, hair-, odor-free make at least € 125 ,, see also article 10c and d. • Fuel tank not fully delivered € 150, -

8.7d) As mentioned under Article 2h, it is forbidden to smoke in the camper at all times. The cleaning costs for making the camper smoke and odor free are fully recovered from the tenant;

8.7e) Pets are not allowed in the camper. In consultation this can sometimes be deviated from. If the landlord allows a pet to be taken with him, the camper must be completely free of hair and smells to be delivered by the tenant. If the tenant fails to do so, cleaning costs for the hair and fragrance free of the camper will be fully explained to the tenant;

8.7f) Checking the camper and inventory takes place immediately upon delivery of the motorhome in the presence of the tenant;

8.7g) If upon delivery of the camper it appears that parts of the inventory are not present and / or damaged, the replacement costs are fully charged to the tenant;

8.7h) If it turns out that the deposit is not sufficient for the payment of costs for replacement of inventory, repair damage / damage to inventory caused during the rental period, and / or any cleaning costs as mentioned in paragraph 10, the lessor will pay the amount above to charge the deposit to the tenant.

9. LEGAL

9.1. Intellectual property rights and publication The contents of this site, including the brands, photos, logos, drawings, data, product or company names, texts, images etc. are protected by intellectual rights and belong to Surfblend or entitled third parties. The photographs shown in the accommodations are only meant to give an idea. Because not all accommodations or accommodations are identical, it may happen that the accommodation obtained on site deviates from the photograph. Surfblend can never be held liable for obvious misprints. Surfblend reserves the right to change prices and arrangements without the customer's consent if

the situation so requires. Any errors in advertisements or any other publication will be restored on the Surfblend website, so that you can always find the most up-to-date and correct information.

9.2. Limitation of liability

The information on the website is of a general nature. The information is not adapted to personal or specific circumstances, and can therefore not be considered as personal, professional or legal advice to the user. Surfblend makes every effort to ensure that the information provided is complete, accurate, accurate and up-to-date. Despite these efforts, inaccuracies may occur in the information provided. If the information provided contains inaccuracies or if certain information on or via the site would not be available, the name company will make the greatest possible effort to rectify this as quickly as possible. Surfblend cannot be held liable for direct or indirect damage resulting from the use of the information on this site. If you find inaccuracies in the information made available via the site, you can contact the site manager. The content of the site (including links) can be adapted, modified or supplemented at any time without notice or notification. Surfblend gives no guarantees for the proper functioning of the website and can in no way be held liable for a malfunction or temporary (un) availability of the website or for any form of damage, direct or indirect, that would result from the access to or use of the website. Surfblend can under no circumstances be held liable in any way whatsoever, direct or indirect, special or otherwise, for damage resulting from the use of this site or of another, in particular as a result of links or hyperlinks, including, without limitation all losses, work interruptions, damage to programs or other data on the computer system, equipment, software or other of the user. The website may contain hyperlinks to websites or pages of third parties, or indirectly refer to them. Placing links to these websites or pages in no way implies an implicit approval of their content. Surfblend explicitly declares that it has no control over the content or other characteristics of these websites and can in no case be held liable for the contents or the characteristics thereof or for any other form of damage resulting from their use.

9.3. Lost and found

Surfblend can never be held liable for the loss of baggage. If you have forgotten something important in the accommodation, you can make that known to the head office of Surfblend. You can report this up to one week after returning home. All reports that arrive after one week will no longer be processed.

9.4. Dissatisfaction or complaints

If you have complaints about the trip or if you are dissatisfied with the accommodation, you must report this immediately to the reception of the accommodation and to the local representative of Surfblend. If no one is present or the complaint is not properly resolved, you should contact the booking office in the Netherlands by telephone, e-mail or fax directly from the holiday destination. This procedure is absolutely necessary because Surfblend can usually do something about it at the moment you make your complaint known. Afterwards, after returning home, it is of course no longer possible to solve the problems. Complaints that have not been reported at the destination and for which no complaints form has been completed will not be processed in the Netherlands. If your complaint is not resolved satisfactorily on the spot, you can submit your complaint in writing (with a motivation) within one month of the end of the trip. Sending only a complaint form without further explanation is not sufficient. If the complaint relates to the realization of the booking, you can submit this to Surfblend within two months after having taken cognizance of the facts (to which the complaint relates).

9.5. Revocation offer

The travel organizer's offer is free of obligation and can be revoked if necessary. Revocation due to correction of errors in the calculation of the travel sum or other errors is permitted. The withdrawal must be made 24 hours after the date of acceptance, stating reasons. In that case, the traveler is entitled to an immediate refund of any money paid.

9.6. Obvious errors

Obvious errors and obvious mistakes do not bind the travel organizer. Such errors and mistakes are errors and mistakes that - from the perspective of the average traveler - are or should be known as such at first glance.

9.7. Copyright Surfblend

Copyright Surfblend. Nothing from the website of Surfblend may be copied, reproduced and / or made public by means of d.m.v. print, photocopy, microfilm or in any other way without prior written permission from Surfblend.

9.8. Law and competent court

All disputes that these conditions could give rise to fall under the exclusive jurisdiction of the courts of the judicial district of Antwerp. Belgian law applies to these conditions.