



## Terms & Conditions

1) Cancellation fee - PSC will have free cancellation up to six weeks in advance after that payment is due in full to us. Your condition to the client is up to you.

2) The customer is obliged to adjust to the Mosvold Lanka Villas PVT LTD own regulations as they are presented to him before the signing of the agreement, the hotel's or other provider's rules and regulations, as well as the transporter agencies' and the official authorities' rules and laws. The customer shall also adjust to advises given by the organizer such as time and place of meeting during the stay and/or activity, as well as the advises the staff/guides/instructors gives in accordance of unforeseen events during the stay/activity. During the stay/activity individual participants must not present himself or herself in such way it is disturbing the other participants, or creates a safety or practical problem to the organizer. The organizer is entitled to reject a participant at the start of the stay/activity if the participant's behaviour or state makes it obvious that he/she is unsuitable. Foul breaches of these terms after the relation is pronounced, entitles the organizer to refuse the specific participant further participation of the activity/stay. The organizer is then without any liability for additional fees in accordance to the change of the return travel. The rejected customer is without right to demand refunds of the unused days.

3) Mosvold Lanka Villas PVT LTD can cancel an activity if 1) the conditions at the destination makes it unadvisable to be present due to risk of the travellers life and health, 2) force majeure conditions that was impossible to foresee when the agreement was entered, and makes it difficult or unadvisable to execute the activity

4) Every participant is individually obliged to get a hold of a travel insurance that covers medical treatment. The activities that are offered through Mosvold Lanka Villas PVT LTD includes a certain risk (even with the presence of instructors/guides), and it is the customers own responsibility to make sure their insurance covers the activities Mosvold Lanka Villas PVT LTD offers at the chosen destination

5) The customer shall prior to the signing of the agreement, be informed of prospective health related formalities that can occur during the travel and stay. When booking, the customer is asked to forward information to Mosvold Lanka Villas PVT LTD of health complications that can cause issues for the customer at the destination, as well as contact information to next of kin in case of an emergency or accident.

6) The activities Mosvold Lanka Villas PVT LTD offer, involves a certain risk of damage of both person and equipment, even with observation from our guides and/or instructors. Each participant must submit to instructions from Mosvold Lanka Villas PVT LTD and our instructors/guides to ensure safety and comfort to each and every participant. Mosvold Lanka Villas PVT LTD, as well as the instructors and guides Mosvold Lanka Villas PVT LTD uses, cannot be held responsible for prospective accidents/personal injuries during the stay. All activities during the tour will take place at the clients own risk, and it is the participant's own responsibility to ensure that he/she has a valid insurance to cover unforeseen events. If the equipment is damaged, every participant is obliged to report the damage and cover the cost if the damages are due to carelessness.

7) Mosvold Lanka Villas PVT LTD are not responsible for wind, wave and weather conditions during your stay, and will have the right to cancel surf lessons and yoga lessons if weather conditions make it impossible or unsafe to run lessons as planned. Instructors and guides working for Mosvold Lanka Villas PVT LTD will have the full right to take decisions about whether the conditions are appropriate or not for lessons, and will also do their best to give the missing lesson(s) back at another time during your stay. Clients cannot claim a refund because of weather conditions.

